

MERSTOW GREEN MEDICAL PRACTICE

REGISTRATIONS

Catchment area

If you wish to register at this Practice, you need to live in one of the following areas:

Aldington
Aston Somerville
Ashton under Hill
Atch Lench
Badsey
Blackminster
Bretforton
Chadbury
Charlton
Childswickham
Church Lench
Crothorne
Elmley Castle
Evesham
Fladbury
Hampton
Harvington
Hinton on the Green
Honeybourne
Lenchwick
Little Beckford
North, South and Middle Littleton
Norton
Offenham
Sedgeberrow
Sheriffs Lench
Wickhamford
Wood Norton

Permanent registration

To register with this Practice permanently, please ask the Patient Liaison Team on the reception desk for a registration pack. Please read the information provided and once your forms are completed, you will need to provide the following information to enable us to register you:

- Completed registration form
- Completed health questionnaire
- 3 forms of identification to confirm residency/identity.

One form of identification should be photographic (for example passport, driving license, bus pass or identity card) and the other 2 items need to show your current address and be no more than 3 months old (for example any household bills, bank statement or wage slip). Please note that documents may be verified by the Home Office.

On receipt of all the above we will confirm your permanent registration in writing to you within 7 working days.

Should your application be unsuccessful you will still be able to be seen by a clinician for any immediate and necessary treatment you may require.

Patient access

Once registered you will be able to order your repeat prescriptions, book appointments with your responsible GP, view a summary of your medical record which includes allergies, allergic reactions, consultations and problems. Please see our leaflet Patient Access for further information on how to register.

Temporary registration

If you are registered at another Practice within the British Isles you can be seen here as a Temporary Patient. You will need to complete a Temporary Resident form and let us have details of your registered GP Practice. If you are unable to supply the details of your registered GP, you may be charged for any treatment or medication. If you require repeat medication it would be useful if you could bring with you to your appointment your repeat medication slip or your medication packaging. If you do not have this information we may have to contact your registered Practice on your behalf.

Overseas visitors and patient without a GP

If you have a current European Health Card you will not be charged for any treatment within primary care during your stay and will be able to be seen as a Temporary Resident. If you are from Europe and do not have a EHIC you can apply for one on the internet or by completing a form from the Post Office.

If you do not have a current EHIC and you require an appointment, a clinical assessment will determine if the treatment you require is immediate and necessary. If a clinician determines you require immediate and necessary treatment, this will be free of charge and an appointment will be given. If you are wanting treatment or medication that is not immediate and necessary, you can be seen as a private patient on a fee paying basis.

For up to date consultation, prescription and medication charges, please ask the patient liaison team on the reception desk or a member of the dispensing team.

Please note – to be seen as a Temporary Resident, we require proof of identity.

Surgery opening times

	Surgery	Dispensary
Monday	8.00am-6.30pm	8.00am-6.00pm
Tuesday	8.00am-6.30pm	8.00am-6.00pm
Wednesday	8.00am-8.00pm*	8.00am-6.00pm
Thursday	8.00am-8.00pm*	8.00am-6.00pm
Friday	8.00am-6.30pm	8.00am-6.00pm
Saturday	Closed	Closed
Sunday	Closed	Closed

* Please note that the extended hours appointments from 6.30pm to 8.00pm are by arrangement only and not for walk-in. The Practice doors will be locked to the general public after 6.00pm daily. Should you require assistance the Practice is open for telephone enquiries until 6.30pm.

Telephone numbers

Emergencies	01386 765600	'Press 1
Appointments and home visits	01386 765600	'Press 2'
Prescriptions (9.00am-10.00am)	01386 768131	
Dispensary enquiries	01386 765600	'Press 3'
Results (1.00pm-3.00pm)	01386 765600	'Press 4'
Enquiries	01386 765600	'Press 5'
Fax number	01386 768189	

Partners

Dr John Egan
Dr Emma Shackley
Dr Holly Ash
Dr Chethan Reddy

Salaried GPs

Dr Katie Reeve
Dr Yuliya Gonzalez Sanchez

The Freedom of Information Act gives you the right to request information held by a public sector organisation. Unless there is a good reason, the organisation must provide the information within 20 working days. Please contact the Patient Liaison Team on the reception desk.